		FAI Communication	2011
		New FAI website – status 06.12.2011	
	Author	fca	Page 1 / 3

General information on the new FAI website

The FAI website has been revamped with the aim to offer all air sports participants and fans comprehensive information on each sport and the programme of events, an easier navigation and an up-to-date design.

Results and Event calendar

The FAI website now contains results of world and continental competitions as well as a more complete events calendar dating back as far as 1906.

Records

Records of all classes can be viewed – a search function allows users to find records by entries such as year, record holder and type of records.

All the details of each record including the pictures and the names of all the teams are included.

Awards

The list of all of the awards and their recipients can be viewed, as well as the related quotations.

Athletes

By using a simple search function it is now possible to find athletes who have competed at FAI events (World and Continental Championships, World Air Games) and all the information related to them such as results, awards, records, badges and other achievements.

Badges and achievements

The list of ballooning, gliding, microlights, hang gliding and paragliding badges and general aviation diplomas are now available.

Standardisation


The structure of the whole FAI is now homogeneous. Users can navigate from one sport/commission to another and find the same overall structure.

Note on the standardised structure: the overall structure is the same for all commission, but the menu items and documents structure is adapted to each commission. Requests of changes have been and will be accepted when in line with the standardisation strategy.

Work done since the new website is live

- Daily contact with Softverk to add and improve functions based on FAI and Commissions feedback
- Frequent contact by phone and email with Commissions webmasters to answer their questions, get their feedback, give various explanations, collect their requests, etc.
- Considerable amount of time dedicated to the improvement of web pages content and display
- Recovery of FAI website after hacker attack on 24.11.2011

The development of the first phase of the new FAI website is now completed.

		FAI Communication	2011
		New FAI website – status 06.12.2011	
	Author	fca	Page 2 / 3

Review of the situation on the ASC's sections

All ASC's webmasters (except CIACA) have received a log-in access and a webmaster guide with instructions on how to use the website, edit content, upload documents, etc.
An updated version of this webmaster guide is being prepared.

CIA

- Feedback from CIA webmaster.
- Improvement of meeting pages, discussion on how to improve website
- Various issues/requests to be addressed (Gordon Bennett, records, etc.)
- Request by FAI webmaster of information on some pages (description of CIA disciplines) - Gas balloon description still to be received

CIAM

- Feedback from CIAM webmaster and CIAM bureau
- Numerous issues/requests addressed, amongst them:
 - Creation of a CIAM workspace (Intranet) with document repository allowing all CIAM bureau members to access documents with log-in.
 - Different types of access created for each subcommittee chairman and world cup co-ordinator so they can edit their own section of the website and upload documents in their own folders
 - Review of documents transferred from old to new website, sorted into the appropriate folders or deleted
- Sections of the old CIAM website such as CIAM Wakefield Cup history and CIAM trophies need to be reviewed before publishing.

CIG

- Request by FAI webmaster of information on some pages (description of CIG disciplines)

CIMA


- Feedback from CIMA President (also webmaster)
- Minor issues/requests addressed, content updated after change of commission's name
- Information given on potential future PayPal payments page

CIVA

- Feedback from CIVA President (also webmaster)
- Minor issues/requests addressed and to be addressed

CIVL

- Feedback from CIVL webmaster
- Minor issues/requests addressed, "Organising events" section created for information to organisers

		FAI Communication	2011
		New FAI website – status 06.12.2011	
	Author	fca	Page 3 / 3

GAC

- Feedback from GAC bureau
- Minor issues/requests addressed

IGC

- Feedback from various IGC bureau members – concerns expressed by IGC bureau.
- Issues/requests addressed when clearly communicated. Precise requests needed
- Improvement of meeting page – more work and coordination needed

IPC

- Feedback from various IPC bureau members and webmasters
- Numerous issues/requests addressed, amongst them:
 - Recovery of news articles not transferred from old website
 - Review of documents transferred from old to new website, sorted into the appropriate folders or deleted
- Numerous issues and requests to be addressed (improvement of document functionalities, improvement of news display, etc.)

Future

The development of the new FAI website is an on-going process. It needs to be a collaborative effort to be successful: webmasters, ASCs members and FAI staff have to work together to improve and update the website.

Collecting feedback is important, and requests from ASCs must be clear and precise so action can be taken.

Minor changes can be done internally. For more important developments (Live-tracking, Results uploading, etc), the future Expert Groups should make recommendations on the priorities and approaches, taking into account the needs of all ASCs, the incurred costs and the funding.

Note:

Keeping the old website working when the new website is up and running is not advisable, as it would result in the FAI having to pay for 2 servers. Furthermore, the Drupal CMS of the old website is not kept up-to-date, which means that a crash can happen at any time.